CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES
P.O. Box 419064, Rancho Cordova, CA 95741-9064

Date

<FIRST NAME> <LAST NAME> Case:
<CASENUM>
<ADDRESS1> <ADDRESS2>
<CITY>, <STATE> <ZIPCODE>

SUBJECT: NOTICE OF DATA BREACH

Dear <FIRST NAME> <LAST NAME>,

What Happened?	We are writing to you because of a recent security incident that occurred on 1/14/2025 at the Department of Child Support Services. A document containing your personal information was inadvertently e-mailed to a personal e-mail account.
What Information Was Involved?	The email contained your first name, last name, date of birth, address, driver's license number and social security number.
What We Are Doing:	We regret that this incident occurred and want to assure you that we are reviewing and revising our procedures and practices to minimize the risk of recurrence.
What You Can Do:	To protect yourself from the possibility of identity theft, we recommend that you place a fraud alert on your credit files by following the recommended privacy protection steps outlined in the enclosure "Breach Help – Consumer Tips from the California Attorney General".
Other Important Information:	Enclosure "Breach Help – Consumer Tips from the California Attorney General".
For More Information:	For more information on identity theft, you may visit the website of the California Department of Justice, Privacy Enforcement and Protection at https://oag.ca.gov/privacy.
Agency Contact:	Should you need any further information about this incident, please contact us at the address provided in the header of this letter, at (866) 807-2109.

Information Security Officer

Enclosure

DCSS-ISO TICKET – SIR0033424
INCIDENT – SISO incident# CIR-126872