

**CONFIDENTIAL**

As you may have seen from recent communications, FormFactor is offering one year of free identity theft prevention services. We are providing an updated notice to you that includes instructions on how you can enroll in this service under “What We Are Doing” below.



Date: July 17, 2020

**NOTICE OF DATA BREACH -UPDATE**

<p><b>What Happened?</b></p>	<p>On Sunday, June 28, 2020 Central European Time, we discovered a data breach incident involving malware and related behaviors that involved unauthorized access to our IT systems by an unknown third party. Under our current assessment, the unauthorized access to the files relevant to this notice began on June 21, 2020.</p> <p>Given the nature of the attack, we do not yet have a complete understanding of the scope of the unauthorized access to our data. We do, however, have reason to believe that such unauthorized access encompassed access to or loss of certain personal data stored on our IT systems.</p>
<p><b>What Information Was Involved?</b></p>	<p>Our investigation is ongoing and includes efforts to identify what personal data was affected. We have reason to believe that the affected personal data includes current or historic communications, contact details, and HR data (such as compensation, Social Security Numbers, and other personal identification details in HR records).</p>
<p><b>What We Are Doing.</b></p>	<p>Upon learning of the unauthorized access, we promptly retained the industry-leading cybersecurity firm, Mandiant of FireEye, Inc. (<a href="http://www.fireeye.com">www.fireeye.com</a>), to immediately respond to the threat, defend our systems and conduct remediation. We believe that Mandiant’s work has closed all probable access points used, and is substantially hardening our systems against the threat. Additional measures will be taken as and when further details become available.</p> <p><b>UPDATE:</b> Although we are not aware of any instances of fraud or identity theft, we are offering you a <b>complimentary</b>, one-year membership of <u>InfoArmor PrivacyArmor Plus</u>. This membership is completely free to you and enrolling in this program will not hurt your credit score. No credit card will be required to enroll. If you have previously enrolled in this program as an employee benefit, you have been automatically converted to the employer paid program for the next twelve months. There is no further action required on your end. If you have already signed-up for family protection from this service, that will also be automatically converted to employer-paid.</p>

## **HOW TO ACTIVATE YOUR PRIVACYARMOR PLUS® MEMBERSHIP:**

1. **ENROLL** by: **10/16/2020** (the offer for free complimentary one-year membership will expire after this date)
2. **VISIT** [www.PrivacyArmor.com/FormFactorProtects](http://www.PrivacyArmor.com/FormFactorProtects) and follow the below instructions:
  - 1) On the site click the “Enroll in PrivacyArmor” button located just below the where it says *Peace of mind delivered.*
  - 2) Enter your Employee ID and click Next.
  - 3) Enter your information as prompted and then create a username and password.
  - 4) Upon completion of the registration you will then be prompted to log into your portal if you choose to at that time.
  - 5) A welcome email will be sent from @infoarmor.com to the email address provided during activation that contains the sign-in link if you would like to access your portal at another time.
  - 6) Once you are in your portal you now have access to all of the features that come with PrivacyArmor.

## **ADDITIONAL DETAILS REGARDING YOUR 12-MONTH INFOARMOR PRIVACYARMOR PLUS® MEMBERSHIP:**

Once enrolled, you can choose to receive the service’s alerts for credit inquiries, accounts opened in your name, compromised credentials, and financial transactions.

You will also have access to tools to help ensure your identity remains secure.

If you have any questions regarding your PrivacyArmor Plus coverage please contact an InfoArmor Privacy Advocate® at 800-789-2720.

FormFactor places a high value on the security of personal information, and we understand the concerns produced by this attack. We are diligently and professionally addressing this situation.

<b>What You Can Do.</b>	<p>Although we are not aware of any instances of fraud or identity theft, we ask that you act consistent with best practices, including changing your network password and inspecting your accounts for suspicious activity.</p> <p>We ask that you treat this notice as confidential to support our effective response and investigation. Please also carefully review and follow all security alerts and guidance from our IT security personnel.</p>															
<b>Other Important Information.</b>	<p>You may contact one of the three major credit bureaus listed below and request that a fraud alert be placed on your credit report or request a copy of your credit report:</p> <table data-bbox="435 682 1307 882"><tr><td>Equifax</td><td>Experian</td><td>TransUnionCorp</td></tr><tr><td>P.O. Box 105873</td><td>P.O. Box 2002</td><td>P.O. Box 1000</td></tr><tr><td>Atlanta, GA 30348</td><td>Allen, TX 75013-2002</td><td>Chester, PA 19022</td></tr><tr><td>800-525-6285</td><td>888-397-3742</td><td>800-680-7289</td></tr><tr><td><a href="http://www.equifax.com">www.equifax.com</a></td><td><a href="http://www.experian.com">www.experian.com</a></td><td><a href="http://www.transunion.com">www.transunion.com</a></td></tr></table> <p>In addition, you may contact state attorneys general, the Federal Trade Commission (“FTC”) or law enforcement agencies to report incidents of identity theft or obtain information about fraud alerts, security freezes, and preventing identity theft.</p> <p>Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) <a href="http://www.ftc.gov/idtheft/">http://www.ftc.gov/idtheft/</a></p>	Equifax	Experian	TransUnionCorp	P.O. Box 105873	P.O. Box 2002	P.O. Box 1000	Atlanta, GA 30348	Allen, TX 75013-2002	Chester, PA 19022	800-525-6285	888-397-3742	800-680-7289	<a href="http://www.equifax.com">www.equifax.com</a>	<a href="http://www.experian.com">www.experian.com</a>	<a href="http://www.transunion.com">www.transunion.com</a>
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<b>For More Information</b>	Please contact <a href="mailto:privacy@formfactor.com">privacy@formfactor.com</a> if you have questions regarding this notice.															