



RETURN MAIL PROCESSING CENTER  
 PO BOX 6336  
 PORTLAND, OR 97228-6336

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 <<City>><<State>><<Zip>>

NOTICE OF DATA BREACH/EXPOSURE	
What Happened?	<p>We are writing to let you know about an information security situation that potentially could affect you, and to share the steps we've taken to address it.</p> <p>An error was discovered in the online automated application system within the Accela software that may have made your personal data available to Emergency Medical Service license applicants that had an account on the system.</p> <p>The report that allowed unauthorized access was deployed on August 8, 2015. The report providing the data was shut off within an hour of discovery on August 1, 2016.</p> <p>While we have no indication that any data was compromised or misused, we are taking the precaution of notifying you so you can, if you deem appropriate, take additional steps to protect yourself and your information.</p>
What Information Was Involved?	Your name, address, social security number, driver's license, phone number, and date of birth.
What We Are Doing.	<p>Sacramento County is working with the software vendor and has corrected the problem.</p> <p>We are reporting this data exposure to the California Attorney General's office.</p> <p>To help protect your identity, we are offering a <b>complimentary</b> one-year membership of Experian's® ProtectMyID® Elite. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft.</p>

<p>What You Can Do.</p>	<ul style="list-style-type: none"> <li>We recommend you remain vigilant by reviewing your financial statements for any unauthorized activity. You should immediately report any unauthorized activity to your financial institution.</li> <li>Take steps such as: carrying only essential documents with you; being aware of whom you are sharing your personal information with and shredding receipts, statements, and other sensitive information.</li> <li>Visit <a href="http://www.experian.com/credit-advice/topic-fraud-and-identity-theft.html">http://www.experian.com/credit-advice/topic-fraud-and-identity-theft.html</a> for general information regarding protecting your identity.</li> <li>If you suspect identity theft you should immediately notify law enforcement. You may also notify the Attorney General for the state you reside in and the Federal Trade Commission. The Federal Trade Commission has an identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information online at <a href="http://www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>.</li> <li>You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit <a href="http://www.annualcreditreport.com">www.annualcreditreport.com</a> or call toll free 1-877-322-8228.</li> <li>You may contact the credit reporting companies and request a fraud alert on your credit file. An initial 90 day security alert indicates to anyone requesting your credit file that you suspect you are a victim of fraud. When you or someone else attempts to open a credit account in your name, increase the credit limit on an existing account, or obtain a new card on an existing account, the lender should take steps to verify that you have authorized the request. If the creditor cannot verify this, the request should not be satisfied. Contact information for the three nationwide credit reporting companies is as follows: <table border="0" data-bbox="406 945 1380 1113"> <tr> <td data-bbox="406 945 649 1113"> <p>Equifax PO Box 740256 Atlanta, GA 30374 <a href="http://www.equifax.com">www.equifax.com</a> 1-800-525-6285</p> </td> <td data-bbox="730 945 974 1113"> <p>Experian PO Box 9554 Allen, TX 75013 <a href="http://www.experian.com">www.experian.com</a> 1-888-397-3742</p> </td> <td data-bbox="1055 945 1380 1113"> <p>TransUnion PO Box 6790 Fullerton, CA 92834 <a href="http://www.transunion.com">www.transunion.com</a> 1-800-680-7289</p> </td> </tr> </table> </li> <li>If you are very concerned about becoming a victim of fraud or identity theft, a security freeze might be right for you. Placing a freeze on your credit report will prevent lenders and others from accessing your credit report in connection with a new credit application, which will prevent them from extending credit. A security freeze generally does not apply to circumstances in which you have an existing account relationship and a copy of your report is requested by your existing creditor or its agents or affiliates for certain types of account review, collection, fraud control or similar activities. With a Security Freeze in place, you will be required to take special steps when you wish to apply for any type of credit. This process is also completed through each of the credit reporting companies.</li> <li>To activate your complimentary one-year membership of Experian's® ProtectMyID® Elite, follow the instructions below: <p data-bbox="406 1512 1380 1596"> <b>ENSURE That You Enroll By: 11/30/2016 (Your code will not work after this date.)</b>  <b>VISIT the ProtectMyID Web Site to enroll: <a href="http://www.protectmyid.com/enroll">http://www.protectmyid.com/enroll</a></b>  <b>PROVIDE Your Activation Code: &lt;&lt;code&gt;&gt;</b> </p> <p data-bbox="406 1617 1477 1680"> If you have questions or need an alternative to enrolling online, please call 877-288-8057 and provide engagement #: <b>PC103351</b> </p> </li> </ul>	<p>Equifax PO Box 740256 Atlanta, GA 30374 <a href="http://www.equifax.com">www.equifax.com</a> 1-800-525-6285</p>	<p>Experian PO Box 9554 Allen, TX 75013 <a href="http://www.experian.com">www.experian.com</a> 1-888-397-3742</p>	<p>TransUnion PO Box 6790 Fullerton, CA 92834 <a href="http://www.transunion.com">www.transunion.com</a> 1-800-680-7289</p>
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Other Important Information.

If you have questions about this notice or this event, please contact the following number for more information: 888-283-7091. Call center hours are Monday through Friday, 6:00 A.M. to 6:00 P.M. Pacific Time, except holidays.