



August 6, 2014

##A2832-L01-0123456 \*\*\*\*\*3-DIGIT 159



SAMPLE A SAMPLE  
APT ABC  
123 ANY ST  
ANYTOWN, US 12345-6789



Dear Sample A Sample,

We write to advise you of a potential compromise of personal information that may affect you.

Vibram USA Inc. contracts with a third-party web hosting provider to manage its website: [www.vibramfivefingers.com](http://www.vibramfivefingers.com). Our records show that you made a purchase from this website during the period of June 6 - July 7, 2014. We have been informed that this website was the victim of a targeted hacking attack potentially causing your credit card number to be compromised.

We understand that this may pose an inconvenience to you. We sincerely apologize and regret that this situation has occurred.

Although we are not certain that your credit card number has been used to make any unauthorized purchases, we wanted to make you aware of the incident and the steps we have taken to prevent a reoccurrence.

As soon as we were made aware of the situation, we removed the malicious code installed by the hackers and implemented additional security measures to help prevent any recurrence of the activity. Second, we will be relocating our website to a new service provider and secure platform that has increased security measures. We have also notified state regulators and will be obtaining additional assurances from our technology providers that additional steps will be taken to avoid future such incidents.

Even though your Social Security Number or date of birth were not compromised as a result of this incident, as an added precaution we have arranged to have Experian help protect your identity for one year at no cost to you through their credit monitoring service.

**Activate ProtectMyID now in three easy steps:**

1. **ENSURE** that you enroll by: **October 31, 2014 (your code will not work after this date)**
2. **VISIT** the ProtectMyID website to enroll: [\*\*http://www.protectmyid.com/redeem\*\*](http://www.protectmyid.com/redeem)
3. **PROVIDE** your activation code: **ABCDEFGHIJKL**

If you need an alternative to enrolling online, please call 1-877-371-7902 and provide engagement #: PC87840.

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If you have any questions, please call 1-877-215-9747, Monday through Friday, 9:00 a.m. to 7:00 p.m. Eastern Time. (Closed on U.S. observed holidays.) Please be prepared to provide the following ten digit reference number when calling: 6418073014.

Again, we apologize for this situation.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Gionfriddo". The signature is written in a cursive, flowing style.

Mike Gionfriddo  
President and CEO  
Vibram USA, Inc.

Enclosure

## **Information about Identity Theft Prevention**

It is recommended that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

**Equifax**, P.O. Box 740241, Atlanta, Georgia 30374-0241, 1-800-685-1111, [www.equifax.com](http://www.equifax.com)

**Experian**, P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, [www.experian.com](http://www.experian.com)

**TransUnion**, P.O. Box 6790, Fullerton, CA 92834-6790, 1-800-916-8800, [www.transunion.com](http://www.transunion.com)

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. Look for information, such as home address and Social Security number, that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

Remain vigilant with respect to reviewing your account statements and credit reports, and promptly report any suspicious activity or suspected identity theft to us and to the proper law enforcement authorities, including local law enforcement, your state's attorney general and/or the Federal Trade Commission ("FTC"). You may contact the FTC or your state's regulatory authority to obtain additional information about avoiding identity theft.

**Federal Trade Commission**, Consumer Response Center

600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338),

[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

**For residents of Maryland:** You may also obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General:

**Maryland Office of the Attorney General**, Consumer Protection Division

200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, [www.oag.state.md.us](http://www.oag.state.md.us)

**For residents of North Carolina:** You may also obtain information about preventing and avoiding identity theft from North Carolina Attorney General's Office:

**North Carolina Attorney General's Office**, Consumer Protection Division

9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-5-NO-SCAM, [www.ncdoj.gov](http://www.ncdoj.gov)

**Fraud Alerts:** There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least 90 days.

You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by calling the toll-free fraud number of any of the three national credit reporting agencies listed above.

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**Credit Freezes:** You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting, and removing a credit freeze also varies by state, generally \$5 to \$20 per action at each credit reporting company. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.* Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies at the numbers above to find out more information.