



<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country>>

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>,

edgeMED Healthcare, LLC provides medical billing services to healthcare providers. We are committed to helping protect the security and confidentiality of all the information we maintain. We are writing to inform you about an incident that involved some of your information. This notice explains the incident, measures we have taken, and some steps you can take in response.

On May 29, 2023, we notified your healthcare provider of a data security incident which involved one of our computer systems and resulted in unauthorized access to and/or acquisition of information maintained on that system. After first identifying the incident on May 26, 2023, edgeMED immediately secured our systems and took them offline out of an abundance of caution and launched an investigation with the assistance of a third-party forensic firm.

Through our investigation, we determined that an unauthorized party gained access to our IT network between the dates of May 20, 2023 and May 26, 2023. While in our IT network, the unauthorized party accessed a system used by edgeMED for medical billing services and accessed files that contained your name, treatment codes, and rendering provider names. The files may have also included additional encounter information.

To date, we are not aware of any fraud arising out of this incident. Out of an abundance of caution, however, we recommend you review the statements you receive from your healthcare providers and health insurance plan. If you see any services that were not received, please contact the provider or health plan immediately.

We deeply regret any inconvenience or concern this incident may cause you. To help prevent a similar occurrence in the future, we are enhancing our existing security protocols and implementing additional security measures. If you have questions about this incident, please call <<TFN>>, Monday through Friday, between 9:00 a.m. – 6: 30 p.m., Eastern Time, excluding major U.S. holidays.

Sincerely,

*Ryan Kurstin*

Ryan Kurstin  
Chief Executive Officer