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8	SUPERIOR COURT OF CALIFORNIA	
9	COUNTY OF ALAMEDA	
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11	THE PEOPLE OF THE STATE OF CALIFORNIA,	Case No.
12	Plaintiff,	JUDGMENT
13	v.	Date action filed: January 3, 2007
<ul><li>14</li><li>15</li></ul>	JACKSON HEWITT INC.; JACKSON HEWITT TAX SERVICE INC.; and TAX SERVICES OF AMERICA, INC.,	Zuie uetion med. vandary 5, 2007
16	Defendants.	
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18	Plaintiff, the People of the State of California through Bill Lockyer, Attorney General,	
19	and Defendants Jackson Hewitt Inc., Jackson Hewitt Tax Service Inc., and Tax Services of	
20	America, Inc., appearing through counsel, having stipulated to the entry of this Judgment	
21	without the taking of proof or trial; this Judgment not constituting evidence of or an admission	
22	regarding any issue alleged in the Complaint; the Court having considered the Stipulation to	
23	Entry of Judgment executed by the parties and filed herewith; and good cause appearing,	
24	IT IS HEREBY ORDERED, ADJUDGED AND DI	ECREED as follows:
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	PEOPLE v. JACKSON HEWITT INC. 1	JUDGMENT

## JURISDICTION AND VENUE

1. This Court has jurisdiction of the subject matter of this action and of the parties. Venue as to all matters between the parties relating to this action is proper in this Court.

## **INJUNCTION**

- 2. The injunctive provisions of this Judgment apply to the California activities of Defendants Jackson Hewitt Tax Service Inc., Jackson Hewitt Inc., and Tax Services of America, Inc., their predecessors, agents, employees, officers, representatives, successors, partners, assigns, and all persons acting in concert or participating with any of them, all of whom are referred to collectively as "Defendants" or "Jackson Hewitt" or "the Company."
- 3. All injunctive relief under this Judgment, including all relief described in paragraph 12, is ordered pursuant to the Court's equitable powers, including those remedial powers authorized by California Business and Professions Code sections 17203 and 17535.
- 4. For purposes of this Judgment, the term "Statement" shall have the meaning employed in California Business and Professions Code section 17500 and the case law interpreting that section.
- 5. For purposes of this Judgment, the term "Point-of-Sale Advertising" shall refer to advertising within Jackson Hewitt offices or other location of direct interaction with consumers, including but not limited to wall posters, brochures, desk signs, flyers, charts, computer screens, and live and telephonic conversations.
- 6. For purposes of this Judgment, the term "Media Advertising" shall refer to advertising in any medium (other than Point-of-Sale Advertising), including but not limited to television and radio; newspapers, magazines, and other periodicals; the Internet; computer software; electronic mail; facsimile; wireline and wireless telecommunications; direct mail; billboards and outdoor signs; outside-facing window displays; and off-site flyers and placards.
- 7. For purposes of this Judgment, the term "clearly and conspicuously" shall have the meaning employed and explicated in the "Joint FCC/FTC Policy Statement," 65 Federal Register 44053 (July 17, 2000). The Joint FCC/FTC Policy Statement has no other bearing on this Judgment.

- 8. For purposes of this Judgment, "Loans" shall refer to loans provided to Jackson Hewitt customers, including "Refund Anticipation Loans" (RALs), "Money Now" loans, "Holiday Loans," or any other loans to be repaid from a taxpayer's anticipated tax refund.
- 9. For purposes of this Judgment, "Non-RAL Financial Products" shall refer to "Accelerated Check Refunds" (ACRs), "Assisted Direct Deposits" (ADDs), "Assisted Refunds" or other similar financial products.
- 10. For purposes of this Judgment, "Refund-Based Financial Products" shall refer collectively to Loans and Non-RAL Financial Products.
- 11. For purposes of this Judgment, whenever an offer to make available a service or product is made orally at the point of sale, then any required disclosure must be made orally as well, and prior to the customer's committing to purchase the service or product. Specific references to oral disclosures elsewhere in the Judgment are in addition to this requirement.
- 12. Defendants are immediately and permanently enjoined and restrained from the following:

## Refund-Based Financial Products and Tax Refunds

- A. Advertising or making available any Loans to Jackson Hewitt customers, unless:
  - All Media Advertising regarding Loans clearly and conspicuously discloses, as prominently as any other message in the advertising, that the product is a loan; and
  - 2. All Point-of-Sale Advertising regarding Loans clearly and conspicuously discloses that the product is a loan.
- B. Making Statements regarding Loans that use the term "your money" or any similar term that implies that Loans are consumers' tax refunds.
- C. Making Statements that Jackson Hewitt's customers' "[a]verage refund is \$400 more than the average IRS refund" or other comparisons involving average refund amounts.
- D. Advertising or making available Refund-Based Financial Products, unless:

- All Media Advertising and Point-of-Sale Advertising for Refund-Based Financial Products clearly and conspicuously discloses that there is an additional fee for the product in question.
- 2. During the tax interview, before the customer has committed to purchasing a Refund-Based Financial Product, Jackson Hewitt clearly and conspicuously discloses, orally and in writing:
  - a. The price of the product;
  - b. That customers can get their refund directly from the IRS without charge;
  - c. That by electronically filing the return and receiving the refund by direct deposit, customers can obtain their refund within \_\_ days [the number of days then shown by the Internal Revenue Service on its Refund Cycle Chart (or the equivalent) as the time needed to receive a refund in this manner]; and
  - d. That by electronically filing the return and receiving the refund by U.S. Mail, customers can obtain their refund within \_\_\_ days [the number of days then shown by the Internal Revenue Service on its Refund Cycle Chart (or the equivalent) as the time needed to receive a refund in this manner, allotting 5 additional days for U.S. mail delivery];
- 3. Whenever a Jackson Hewitt customer is presented with a list of choices of how to receive the proceeds of a tax refund (including Refund-Based Financial Products), whether orally or in writing, the options are arranged in ascending order of cost to the customer (i.e., with the free (refund) options placed first on the list and the most expensive options placed last on the list), with the fastest free option listed first.
- E. Making Statements using the term "SuperFast Refunds" (or any other term employed by Jackson Hewitt to refer to the company's asserted ability to process refunds quickly), unless:

- 1. All Media Advertising that uses the term clearly and conspicuously discloses, as prominently as any other message in the advertising:
  - a. The amount of time that it will take customers to receive their refunds through this method; and
  - b. That the term refers to a refund (i.e., rather than a loan);
- 2. All Point-of-Sale Advertising that uses the term clearly and conspicuously discloses:
  - a. The amount of time that it will take customers to receive their refunds through this method; and
  - b. That the term refers to a refund (i.e., rather than a loan).
- F. Advertising or making available the Jackson Hewitt CashCard, ipower CashCard, or any similar product unless:
  - All Media Advertising for the product clearly and conspicuously discloses that a customer must pay additional fees for acquisition and use of the product;
  - During the tax interview, the cost of acquisition and typical use of the
    product is clearly and conspicuously disclosed, orally and in writing, before
    the customer is asked to choose a means of disbursement of Refund-Based
    Financial Product proceeds; and
  - All fees of any kind involving the product are disclosed clearly and conspicuously to the customer before the customer has committed to purchasing the card.
- G. Advertising or making available the Jackson Hewitt CashCard, ipower CashCard, or any similar product if any Statement regarding the product claims or implies that receiving money via these products is less expensive than receiving the money via check.
- H. Making any oral or written Statements to customers that are inconsistent with any of the disclosures required by this Judgment.

## Disbursement of Proceeds

I. Advertising or making available Refund-Based Financial Products unless customers are clearly and conspicuously provided with at least one option for disbursement of the proceeds of such products that involves no added charge (e.g., check or cash).

## **Debt Collection**

- J. Participating in or facilitating any program of debt collection via Refund-Based Financial Products with respect to outstanding debts allegedly owed by Jackson Hewitt's customers to Jackson Hewitt, Jackson Hewitt's RAL-lending bank(s), another RAL-lending bank, another tax preparer, or any other nongovernmental creditor seeking to collect debts from Jackson Hewitt's customers' tax refunds, if that program violates the federal Fair Debt Collection Practices Act (15 U.S.C. § 1692 et seq.) or the California Rosenthal Fair Debt Collection Practices Act (Civil Code § 1788 et seq.).
- K. Participating in or facilitating any program of debt collection via Refund-Based Financial Products that involves any of the following practices:
  - 1. Failing clearly and conspicuously to inform alleged debtors, during the tax preparation process, of the fact that they purportedly owe a debt, of the amount of that debt, and of the creditor to whom the debt is owed, before the alleged debtors take any step that would commit them to having the amount of the debt deducted or withheld, even temporarily, from their Refund-Based Financial Product;
  - 2. Permitting a customer who Jackson Hewitt knows or with reasonable inquiry of the customer would know owes outstanding debt to apply for a Loan if Jackson Hewitt knows that, according to its RAL lender's policy or practice, the customer will not receive a Loan because of the prior debt;
  - 3. Failing to disclose clearly and conspicuously, orally and in writing, that the proceeds of any Refund-Based Financial Product will be used to satisfy any

outstanding Loan-related or Non-RAL Financial Product-related debts, or any debt for tax preparation and related services owed to Jackson Hewitt, including:

- a. Any Loan-related debt owed to Jackson Hewitt's RAL-lending bank(s);
- b. Any Loan-related debt owed to the RAL-lending bank of a different tax preparer; or
- 4. Attempting to obtain or obtaining a customer's agreement to revive or reaffirm or waive defenses with respect to stale debts – that is, debts as to which the limitations period has expired – as part of the process of offering a Refund-Based Financial Product.

## Privacy of Confidential Tax Return Information

- L. Using or disclosing a customer's tax return information for any purpose other than filing a tax return without
  - Clearly and conspicuously disclosing to the customer, in a stand-alone
    document, each proposed use or disclosure of the information, including to
    whom the disclosure will be made and how the information will be used;
  - Presenting that document with an oral reminder that customers have the legal right to decide whether or not to share the private information in their tax return; and
  - 3. Obtaining on that document the explicit, separate written consent of the customer for each such use or disclosure.
- M. Disclosing a customer's tax return information to any person or entity that has not agreed, in writing, that it will not disclose the information or use it for any purpose other than that for which the customer's permission was specifically given in accordance with paragraph L; provided that this paragraph does not apply to a RAL-lending bank that has a separate written agreement with the customer, in a document devoted solely to this purpose, regarding the use or disclosure of this information.

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## Non-RAL Product Disclosures

- Advertising or making available any Non-RAL Financial Product unless Defendants make the disclosures required in paragraph 12.D. above and, in addition, provide each customer applying for such a product, before the customer has signed an application or otherwise committed to choosing the product, a separate sheet of paper clearly and conspicuously informing the customer that:
  - 1. The customer will be paying an extra \$[specified amount], in order to get the [product in question];
  - 2. The customer does not need to pay this extra amount or obtain the [product *in question*] in order to get his or her refund;
  - 3. If the customer pays his or her tax preparation fees now, the Internal Revenue Service will deposit the customer's refund without charge directly into the customer's own bank account in the same amount of time it would take to get the [product in question] – i.e., [the number of days then shown by the Internal Revenue Service on its Refund Cycle Chart (or the equivalent) as the time needed to receive a refund in this manner], or will mail a check to the customer in [the number of days then shown by the Internal Revenue Service on its Refund Cycle Chart (or the equivalent) as the time needed to receive a refund in this manner, allotting 5 additional days for U.S. mail delivery]; and
  - If the customer applies for the [product in question] and the customer's 4. application is denied for any reason, the customer will not get back the \$[specified amount] fee.

## Gold Guarantee

O. Offering the "Gold Guarantee" (or similar product) in such a way that the customer must affirmatively decline the product in order not to purchase it, or otherwise setting as the default selection a product with an extra charge rather

- than the "Basic Guarantee" (or similar product) included with the price of tax preparation.
- P. Offering the Gold Guarantee (or similar product) without clearly and conspicuously disclosing during the tax interview, before customers are asked whether they would like to choose the Gold Guarantee, the terms of the Basic Guarantee (or similar product) that is included with the price of tax preparation i.e., that Jackson Hewitt will pay any interest or penalties a customer may owe to the IRS or a state agency as a result of the tax preparer's error, whether or not the customer purchases the Gold Guarantee.

## Prohibition on Extra Charges for EITC Recipients

Q. Facilitating Refund-Based Financial Products for financial institutions that charge a customer who is a recipient of the Earned Income Tax Credit ("EITC"), or facilitating or participating in any offer of Refund-Based Financial Products that charges a customer who is a recipient of the EITC, an extra amount for such products based in whole or in part on the customer's status as an EITC recipient.

# <u>Prohibition on Fees for Arranging Loans</u>

R. Charging customers, or participating in or facilitating any practice by which customers are charged, an "application fee" or any other fee, no matter how designated, for arranging or facilitating any Loan unless Jackson Hewitt and its franchisees comply with the Credit Services Organizations Act (Civ. Code § 1789.10 et seq.).

## Changes in Withholding/Advance EITC

- S. Failing to inform all customers who purchase a Refund-Based Financial Product, in a stand-alone document:
  - 1. That by changing their withholding (i.e., submitting a revised Form W-4) they may be able to keep more of their income during the year instead of having to wait until tax time to get that money; and

2. That all taxpayers who receive the federal Earned Income Tax Credit

("EITC") may apply for an "Advance EITC" (i.e., submit a Form W-5)

which would allow them to get some of their EITC money during the year rather than having to wait until tax time.

The text of the document will be determined by the California Attorney General's Office in consultation with Jackson Hewitt. Jackson Hewitt will present the document to customers along with an oral introduction stating "Here is some information on next year's taxes" or words to similar effect.

## **Training**

T. Failing to ensure the provision of appropriate training in the requirements of this Judgment to all persons who offer, provide, assist in providing, or discuss with customers in California any Refund-Based Financial Products or other Jackson Hewitt products or services mentioned in this Judgment. Such training shall be required for all such personnel who work at Jackson Hewitt corporate-owned offices, and shall be provided to all such personnel who work at Jackson Hewitt franchised offices to at least the same extent as any other training provided by Jackson Hewitt to those personnel.

## <u>Distribution of Injunctive Terms</u>

U. Failing to provide to the managers of all California corporate-owned Jackson Hewitt offices, all California Jackson Hewitt franchisees (with instructions to provide the materials to the manager of each office), all applicants for Jackson Hewitt California franchises, and all of Jackson Hewitt's RAL-lending partner banks a copy of (1) the first page, (2) the "INJUNCTION" portion, and (3) the signature page of this Judgment; or failing to document to the satisfaction of the People that these materials have been provided.

## Conduct Inconsistent With the Judgment

V. Providing information, materials or training that is inconsistent with the terms of this Judgment to any Jackson Hewitt corporate-owned or franchised offices in

California or their personnel; or permitting conduct that is inconsistent with the terms of this Judgment by any Jackson Hewitt corporate-owned or franchised offices in California or their personnel.

## RESTITUTION

- 13. On entry of Judgment, Defendants shall pay to the Attorney General the sum of four million dollars (\$4,000,000) for restitution to California customers of Jackson Hewitt, which shall be used to effect the restitution program set forth below.
- 14. The restitution program shall be administered by a third-party Settlement
  Administrator acceptable to the Attorney General and retained by Jackson Hewitt. Jackson
  Hewitt shall ensure that the Settlement Administrator adheres to the terms of this Judgment.
  With respect only to the mailing date of the initial Restitution Notice, Jackson Hewitt shall use best efforts to ensure that this deadline is met.
- 15. The four million dollars (\$4,000,000) paid by Defendants for restitution will be transferred to an interest-bearing account (the "Restitution Account") established by the Settlement Administrator. Any interest earned on this amount shall, like the principal, be used as restitution to consumers as set forth below.
- 16. Pursuant to Business & Professions Code sections 17203 and 17535, Defendants shall make restitution as follows:
  - A. Each California customer of Jackson Hewitt who obtained a RAL, ACR or ADD at any time during the period January 1, 2001 December 31, 2004 (the "Restitution Period") shall be deemed a member of the Financial Product Restitution Group and shall be eligible to have restored to him or her up to thirty dollars (\$30) for each RAL and up to fifteen dollars (\$15) for each ACR or ADD that the customer obtained within that time period;
  - B. Each California customer of Jackson Hewitt who at any time between January 1, 2002 and December 31, 2004 paid alleged delinquent debt through the purchase of a Refund-Based Financial Product shall be deemed a member of the Debt Collection Restitution Group and shall be eligible to have restored to him or her

the full amount received by Jackson Hewitt as a result of, or in connection with, the collection of that customer's asserted debts.

- 17. Within 45 days from the date of entry of this Judgment, the Settlement Administrator shall send by first-class U.S. Mail to all customers eligible for restitution under paragraph 16 above a letter (the "Restitution Notice"), a response card (the "Confirmation Card") and a pre-addressed envelope with first-class postage prepaid. The envelope containing the Restitution Notice shall bear the prominent legend "Court-Ordered Refund Notice."
- 18. The text of the Restitution Notice is set forth in Exhibit A to the Stipulation to Entry of Judgment which accompanies this Judgment.
- 19. The text of the Confirmation Card for the Financial Product Restitution Group is set forth in Exhibit B to the Stipulation to Entry of Judgment which accompanies this Judgment.

  The signature of any Joint Filer shall not be a prerequisite to restitution for the Financial Product Restitution Group.
- 20. The text of the Confirmation Card for the Debt Collection Restitution Group is set forth in Exhibit C to the Stipulation to Entry of Judgment which accompanies this Judgment.
- 21. The text of the Notice and Cards set forth in Exhibits A through C may be revised by agreement of the parties.
- 22. Defendants shall use best efforts to provide to the Settlement Administrator, within 28 days of the date of entry of this Judgment, the name; most current address known to Jackson Hewitt; Social Security Number; number and type of RALs, ACRs and ADDs purchased during the Restitution Period; amount to be returned to each member of the Debt Collection Restitution Group; and any other information in their possession that the Settlement Administrator requests for determining the correct address and proper amount of restitution to be provided to each eligible Jackson Hewitt customer. The Settlement Administrator shall check the addresses provided by Jackson Hewitt against the United States Postal Service's National Change of Address database or the equivalent before sending the initial Restitution Notice. If Defendants have reason to believe that an address in their possession is not accurate (as, for example, if a

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recent promotional mailing was returned as undeliverable), they shall notify the Settlement Administrator.

- 23. Defendants and the Settlement Administrator shall use their best efforts and all relevant information at their disposal to locate customers eligible for restitution. The Settlement Administrator shall seek current addresses and other relevant delivery information for all those customers whose initial Restitution Notice is returned as undeliverable for any reason. For customers for whom new addresses must be sought, and customers who otherwise have not responded within 30 days of the date of the initial Restitution Notice, the Settlement Administrator shall again send a Restitution Notice and instructions to respond within 30 days from the date of this second Restitution Notice. Customers who return signed Confirmation Cards shall be deemed "Confirmed Recipients" and shall receive restitution.
- 24. If a customer from the Debt Collection Restitution Group returns a Confirmation Card without signing the release of claims against Jackson Hewitt, then the Settlement Administrator shall immediately re-send the Restitution Notice along with an explanation of the problem and a statement of the deadline for submitting a signed Confirmation Card. As long as that customer returns a signed Confirmation Card within 90 days from the mailing date of the initial Restitution Notice, the customer shall be considered a Confirmed Recipient and shall receive restitution. If a customer from the Financial Product Restitution Group returns an unsigned Confirmation Card, then the Settlement Administrator shall immediately re-send the Restitution Notice along with an explanation of the problem and a statement of the deadline for submitting a signed Confirmation Card. Notwithstanding this second notice, the customer shall be considered a Confirmed Recipient and shall receive restitution whether or not the customer returns a signed Confirmation Card.
- 25. In individual cases of delay in response, the People in their sole discretion, after consultation with Defendants, may allow a customer up to an additional 30 days to submit a Confirmation Card, provided that the customer must return such a card within 90 days from the mailing date of the initial Restitution Notice in order to be considered a Confirmed Recipient and receive restitution.

26. The Settlement Administrator shall provide to the parties ongoing, periodic accounting of the number and nature of Confirmation Cards received. At the end of the 90-day period following the date the initial Restitution Notice was sent, the Settlement Administrator shall provide to the parties a tabulation, in electronic spreadsheet as well as summary form, of all those customers to whom initial Restitution Notices were sent, whether a second Restitution Notice was sent to each, whether each has returned a Confirmation Card, and the total amount of restitution for which Confirmed Recipients are eligible with respect to (A) RALs, ACRs and ADDs and (B) debt collection.

- 27. If the total amount of restitution due to Confirmed Recipients exceeds the amount available for restitution (i.e., \$4 million plus applicable interest), then those Confirmed Recipients eligible for refunds of amounts that were subject to debt collection shall receive the full amount of restitution for which they are eligible, and those Confirmed Recipients eligible for refunds of fees for RALs, ACRs and ADDs shall receive a pro rata share of the amount that remains available for restitution after payment of the debt collection restitution, up to \$30 per RAL and up to \$15 per ACR or ADD. (For example, if \$3 million remains in the Restitution Account after payment of amounts that were subject to debt collection, and the claims regarding refunds of fees for RALs, ACRs and ADDs total \$4 million, then a customer who obtained two RALs during the Restitution Period would receive \$45 (i.e., \$30/RAL x 2 x \$3M/\$4M).)
- 28. The Settlement Administrator shall send restitution checks to all Confirmed Recipients no later than the date 120 days from the date of mailing of the initial Restitution Notice. Each check issued by the Settlement Administrator shall bear substantially the notation "This check is void if not cashed within ninety (90) days from the date printed on the check." Each check issued by the Settlement Administrator shall be accompanied by a Check Transmittal Letter setting out a brief description of the reasons for which restitution is being made and containing a clear and conspicuous reference to the "must-cash-by" date on the check.
- 29. In addition to any other payments required under this Judgment, Defendants shall pay all costs of settlement administration.

- 30. If, after best efforts by Defendants and the Settlement Administrator to locate and pay restitution to all eligible customers, the amount in the Restitution Account is not depleted, then any money remaining in the Restitution Account after payment of restitution to all Confirmed Recipients shall be disbursed to the Consumer Protection Prosecution Trust Fund previously created by the Stipulated Final Judgment and Permanent Injunction, filed on September 21, 1989, in the case of *People v. ITT Consumer Financial Corporation* (Alameda County Superior Court case number 656038-0). A bank check or certified check (or equivalent) payable to the "Consumer Protection Prosecution Trust Fund" drawn by the Settlement Administrator for the residual amount, if any, shall be delivered to the Attorney General as soon as practicable in accordance with the terms of this Judgment and in any event no later than the date 210 days after the mailing date of the initial Restitution Notice.
- 31. The Settlement Administrator shall provide a final accounting of all payments from the Restitution Account as soon as practicable in accordance with the terms of this judgment, and in any event no later than the date 210 days after the mailing date of the initial Restitution Notice. The final accounting shall include a report of the names and addresses of all claimants whose checks were not cashed within ninety days of issuance.
- 32. Neither the Settlement Administrator nor Defendants shall use any information about the current addresses of customers or other information obtained through the restitution process to solicit those customers for any purpose.

## CIVIL PENALTIES/COSTS OF INVESTIGATION

- 33. On entry of this Judgment, Defendants shall pay, by bank check or certified check (or the equivalent) payable to the Attorney General of California, civil penalties pursuant to Business & Professions Code sections 17206 and 17536 in the amount of five hundred thousand dollars (\$500,000).
- 34. On entry of this Judgment, Defendants shall in addition pay by bank check or certified check (or the equivalent) payable to the Attorney General of California, costs of investigation, attorneys' fees, and other expenses related to the investigation and resolution of this matter in the amount of five hundred thousand dollars (\$500,000).

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35. All payments required to be made to the Attorney General, and all notices required to be provided to the Attorney General, shall be delivered to Seth E. Mermin at his address of record (or to such other person and address identified in writing by the Attorney General).

## OTHER PROVISIONS

- 36. This Judgment resolves the above-captioned action, and is meant to resolve those, and only those, matters set forth in the allegations of the Complaint filed in this action.
- 37. The parties acknowledge and the Court finds that it is well-established that (1) a settlement or judgment in a private class action, whether or not including a standard general release and waiver of claims by class members, does not preclude the Attorney General of California from obtaining any remedy available in a law enforcement action, including full restitution to redress the alleged misconduct; and (2) although a release and waiver in a class action settlement or judgment are, like the resolution of the class action as a whole, irrelevant to a determination of the proper scope of relief in a publicly filed law enforcement action, a court may exercise its equitable jurisdiction to avoid any duplicate or redundant payment of restitution to consumers by offsetting payments made in the prior class action against payments ordered under the Attorney General's judgment for the same misconduct. A consumer might therefore receive additional restitution in the Attorney General of California's action – restitution not provided in the class action – but not duplicative restitution.
- 38. The People will not seek to enforce the injunctive provisions of this Judgment pursuant to Code of Civil Procedure § 1209 et seq. against Jackson Hewitt Tax Service Inc., Jackson Hewitt Inc., and/or Tax Services of America, Inc. for violations that are the result of the conduct of a Jackson Hewitt franchisee where Jackson Hewitt Tax Service Inc., Jackson Hewitt Inc., and/or Tax Services of America, Inc., did not know or have reason to know of, or consent to, the conduct.
- 39. If, within 180 days of the date of entry of this Judgment, any California resident whose name and address were not provided by Defendants to the Settlement Administrator provides written documentation to the Settlement Administrator, Defendants or the Attorney General showing to the reasonable satisfaction of Defendants or the Attorney General that the person

1	purchased one or more RALs, ACRs or ADDs during the Restitution Period, Defendants shall or	
2	their own, or within 30 days of written notice from the Attorney General, make full restitution to	
3	that person in accord with the amounts set forth in paragraph 16.A., above.	
4	40. Neither Jackson Hewitt nor anyone acting on its behalf shall state or imply or cause to	
5	be stated or implied that the Attorney General or any state agency or officer has approved,	
6	sanctioned, or authorized any practice, act or conduct of Defendants.	
7	41. Except as explicitly set forth in its terms, nothing in this Judgment shall (1) provide	
8	any person not a party to the Judgment any rights or remedies the person would not otherwise	
9	have under law, or (2) limit any rights or remedies a person not a party to the Judgment would	
10	otherwise have under law.	
11	42. Nothing in this Judgment shall be construed as relieving Defendants of their obligation	
12	to comply with all applicable local, state and federal laws, regulations or rules, nor shall any of	
13	the provisions of this Judgment be deemed to be permission to engage in any acts or practices	
14	prohibited by any applicable law, regulation, or rule.	
15	43. This Court shall retain jurisdiction over this matter for the purposes of enabling any	
16	party to this Judgment to apply to the Court at any time, after serving notice on all other parties,	
17	for such further orders and directions as might be necessary or appropriate for the construction or	
18	carrying out of this Judgment, for modification of the injunctive provisions of this Judgment, and	
19	for the People to apply at any time for enforcement of any provisions of this Judgment and for	
20	punishment for any violation of this Judgment.	
21	44. This Judgment shall take effect immediately upon entry by the clerk, and the clerk is	
22	ordered to enter this Judgment forthwith.	
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25	DATED:  JUDGE OF THE SUPERIOR COURT	
26	JUDGE OF THE SUPERIOR COURT	
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