

California Department of Justice
CALIFORNIA JUSTICE
INFORMATION SERVICES DIVISION
Veronica Gilliard, Chief/CIO



INFORMATION BULLETIN

Subject:

Automated Secure Alarm Protocol (ASAP) to
Public Safety Answering Point (PSAP) via
California Law Enforcement
Telecommunications System (CLETS)

No.

24-17-CJIS

Date:

10-03-2024

Contact for information:

CLETS Administration Section
(916) 210-4240
cas@doj.ca.gov

TO: ALL CLETS SUBSCRIBING AGENCIES

The purpose of this bulletin is to inform all CLETS subscribing agencies of the availability of Automated Secure Alarm Protocol (ASAP) to Public Safety Answering Point (PSAP) through CLETS.

The ASAP to PSAP service is a system designed to deliver notifications of commercially monitored alarms to PSAP Computer Aided Dispatch (CAD) systems electronically.

If your agency is interested in ASAP to PSAP service via CLETS, please contact the vendor that manages your agency's CAD to determine if ASAP to PSAP capability is supported. If your agency connects to CLETS through a County Control/Host agency, your agency may also need to work with your host agency to ensure that their CLETS message switch can accommodate ASAP to PSAP transactions.

If your agency determines that your CAD vendor supports ASAP to PSAP and all necessary steps have been taken by the vendor, please reach out to the CLETS Administration Section (CAS) at the phone number or email address below for guidance on the necessary next steps.

For questions, please contact the CAS at (916) 210-4240 or cas@doj.ca.gov.

Sincerely,

Veronica Gilliard

VERONICA GILLIARD, Chief/CIO
California Justice Information Services Division

For ROB BONTA
Attorney General