


<p>California Department of Justice CALIFORNIA JUSTICE INFORMATION SERVICES DIVISION Veronica Gilliard, Chief/CIO</p> 	<h1>INFORMATION BULLETIN</h1>	
<p><i>Subject:</i></p> <p>California Restraining and Protective Order System (CARPOS) - New Retail Crime Order Types, Assembly Bill (AB) 3209 – Effective July 1, 2025</p>	<p><i>No.</i> 25-05-CJIS</p> <p><i>Date:</i> 06-02-2025</p>	<p><i>Contact for information:</i></p> <p>California Restraining and Protective Order Unit Restraining.Orders@doj.ca.gov</p>

TO: ALL CALIFORNIA LAW ENFORCEMENT TELECOMMUNICATIONS (CLETS) USERS

The Department of Justice will be updating the California Restraining and Protective Order System (CARPOS) **effective July 1, 2025**. The update will allow agencies to enter the new Retail Crime Restraining Order forms created by the Judicial Council under AB 3209.

The following new restraining order type codes have been created:

RCO Retail Crime Restraining Order—Criminal Form CR-164

RTO Retail Crime Restraining Order Form RT-130

Below is the verbiage for the Contact Protected Persons Field (CON) field when “Y” or “N” is entered.

THE RESTRAINED PERSON MUST NOT ENTER OR BE PRESENT ON THE GROUNDS
OR PARKING LOT OF THE PROTECTED RETAIL ESTABLISHMENT(S)

Programming changes will be required for agencies using local systems for data entry to accommodate the updates; however, the string format may be used as an alternative. For agencies utilizing LEAWEB, no programming changes will be necessary.

For complete instructions on how to enter, modify, or cancel transactions in the system, please refer to the California Justice Information Services (CJIS) Manual - Section 6 - CARPOS Terminal Operator's Guide located in the Publications section on the California Law Enforcement Web (CLEW) website at <https://clew.doj.ca.gov/carpos>.

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For questions about this information bulletin, please contact the California Restraining and Protective Order Unit at (916) 210-3196 or via email at Restraining.Orders@doj.ca.gov.

Sincerely,



for Veronica Gilliard

VERONICA GILLIARD, Chief/CIO
California Justice Information Services Division

For ROB BONTA
Attorney General