

COMMISSION ON
PEACE OFFICER STANDARDS AND TRAINING

June 14, 2022



GAVIN NEWSOM
GOVERNOR

ROB BONTA
ATTORNEY GENERAL

Dear RIPA *Calls for Service* Subcommittee Members,

I greatly appreciate the opportunity that you have extended to POST, to participate in your upcoming subcommittee meeting regarding calls for service. I apologize for not being able to attend as I have a prior commitment to honor. I have prepared some materials for your review and a brief presentation that my colleague, Meagan Poulos, will be sharing with you all on the 21st.

Prior to joining the team at POST, I was a dispatcher for over 15 years. I initially started my career out of state and the lateraled to a northern California agency. I have dispatched police, sheriff, fire and medical resources in a variety of regions from different types of emergency communication centers. During my career I have held the positions of Communications Training Officer (CTO), Tactical Dispatcher, Instructor and participated in numerous community outreach/educational presentations.

For my first project, we are working with groups of subject matter experts to update the [POST Public Safety Dispatchers' Basic Course](#), which was last updated in 2010. A PDF of the training specifications is one of the attached items and is available for download from the POST website. I attended this course as a dispatcher in 2011, when I came to California.

The other attachments are the slides to the power point presentation that will be given on the 21st and the POST Strategic Plan. The [Strategic Plan](#) can be found on our website, and it has identified deficiencies in the Public Safety Dispatcher Program. This is our three-to-five-year plan as we begin addressing these gaps in training for dispatchers.

Finally, I have created a [link](#) for board members to provide their contact information if they would like to be considered as subject matter expert for the current project, updating the POST Public Safety Dispatchers' Basic Course and future projects related to the Public Safety Dispatcher Program.

I look forward to forming a partnership that allows us to work together towards our common goal of improving public safety for first responders and the community members we serve.

Best Regards,

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