Subject: Important Information About Your SeniorMatch Account

Date: [Notification Date]

Hi there,

We are writing to inform you about a data security incident involving certain information associated with your SeniorMatch account.

What Happened?

On October 20, 2026, we discovered unauthorized access to certain SeniorMatch user information between October 18 and October 20, 2026.

What Information Was Involved?

The information potentially involved may have included your username, email address, and profile information. We have not determined whether any information was downloaded or saved. Our system does not store complete credit card numbers. Our investigation into whether other payment-related information was involved is ongoing. We also identified access URLs for certain photos, but have not determined whether any photos were downloaded.

What We Are Doing

We secured the affected system, disabled the compromised account, and addressed the identified security issue. We have also implemented additional security measures.

What You Can Do

Please remain alert to suspicious emails, messages, or requests for personal information.

We regret any concern this incident may cause. If you have other questions, please contact us.

The SeniorMatch Team