



CityHealth
201 Dolores Ave.
San Leandro CA, 94577
www.cityhealth.com

April 13th 2026

Subject: Notice of Data Breach

Dear City Health Patient:

We are writing to inform you of a security incident that occurred at City Health involving your personal health information. We take the privacy and security of your information very seriously and sincerely apologize for any concern this may cause.

What Happened?

On March 30, 2026, we discovered that an unauthorized party accessed our server. Based on our investigation, the incident occurred between March 2, 2026 and March 11, 2026.

What Information Was Involved?

Our records show the information accessed included the name, the name of your insurance company, and the procedure code(s) in connection with the services you received. Your date of birth, contact information, and Social Security Number were not included in this breach.

What We Are Doing

Immediately upon learning of the incident, we secured the system, launched an investigation, engaged with cybersecurity experts, and are self-reporting this incident to the appropriate authorities. We are also reviewing our security policies and taking steps to prevent future breaches.

What You Can Do

While we have no evidence that your information has been misused, we recommend you take the following precautions:

- **Monitor your accounts:** Review bank and credit card statements for suspicious activity.



- **Credit Report:** You are entitled to a free credit report from each of the three major credit bureaus at www.annualcreditreport.com.
- **Place a Fraud Alert:** You may place a free fraud alert on your credit file by calling one of the three major credit bureaus (Equifax, Experian, TransUnion).

Again, we apologize for any inconvenience and concerns this may cause you. City Health would like to assure you that we have handled the situation swiftly and have taken necessary steps to ensure that it will not happen again. We value your business and look forward to taking care of all your health needs in the future. Should you have any questions regarding this matter, you may call our office at (510) 240-8962.

Sincerely,

City Health Management Team